

Foothills and Mile High RETAC Regional Medical Liaisons



PROJECT:	ANALYSIS OF CALL COMPLAINT AND PROVIDER PRIMARY IMPRESSION
TYPE:	DATA ANALYSIS
EFFECTIVE:	9/3/2014
REVISED:	10/26/2015
REVIEWED:	ANNUALLY

Objective

To perform an analysis of the call complaint (complaint reported by dispatch) and primary provider impression at a regional level.

What do we want to accomplish?

To acquire an understanding of what types of calls for service EMS agencies are responding to in the region.

Benefit

1. Protocol development and updating – Information from this analysis will be used to help determine need for additional protocol development and assist in updating any existing protocols.
2. Funding – Analysis of this information will be used to determine if funding needs for equipment, training, personnel, etc. are being met at the regional level.
3. Training – Provide guidance that training needs for specific call types are being met at the regional level.
4. Improve state data – Determine way to improve EMS data that is submitted to the state.

Evidence based sources

Call Complaint Distribution and Rate – Emergency Medical Services Performance Measures: Recommended Attributes and Indicators for System and Service Performance; NHTSA, December 2009

Regional Call Type Analysis

Performance Measure Name:	Performance Measure Question:
Call complaint count	What is the number of complaints reported by dispatch to which EMS responds in the region?
Call complaint distribution	What is the percentage of complaints reported by dispatch to which EMS responds in the region?
Provider provider's primary impression count	What is the number of primary provider's impression to which EMS responds?
Provider provider's primary impression distribution	What is the percentage of primary provider's impression to which EMS responds?
Comparison of complaint reported by dispatch and provider's primary impression	What is the count of actual primary provider's impression compared to the complaint reported by dispatch

EVIDENCE BASED SOURCE: [Emergency Medical Services Performance Measures: Recommended Attributes and Indicators for System and Service Performance; NHTSA, December 2009. 17.1 \(CD\) and 17.2 \(CD\)](#)

DATA FIELDS (NEMIS v2.2)

SECTION	DATA ELEMENT	DATA TITLE
E03: Unit/Call Information	E03_01	Complaint reported by dispatch
E09: Situation	E09_15	Provider's primary impression
E20: Disposition	E20_10	Incident/Patient Disposition

CRITERIA

DATA TITLE	INCLUSION CRITERIA	EXCLUSION CRITERIA
Unique identifier	Unique number that links complaint reported by dispatch to the provider's primary problem	Cannot be an identifier that can be linked back to a specific agency incident or patient
Complaint reported by dispatch	All included	None
Provider's primary impression	<ul style="list-style-type: none"> • For Provider Primary Impression count and distribution – Only calls that resulted in patient contact based on <i>Incident/Patient Disposition E20_10</i> • For comparison of complaint reported by dispatch and provider primary impression – All included 	None

CALCULATION

DATA TITLE	Calculation
Call complaint count	Count only; no calculation
Call complaint distribution	Complaint reported by dispatch count ÷ total count = Percentage of complaint reported by dispatch
Provider's primary impression	Count only; no calculation
Provider's primary impression distribution	Provider's primary impression count ÷ total count = Percentage of provider's primary impression
Comparison of complaint reported by dispatch and provider's primary impression	Count of provider's primary impression per complaint reported by dispatch

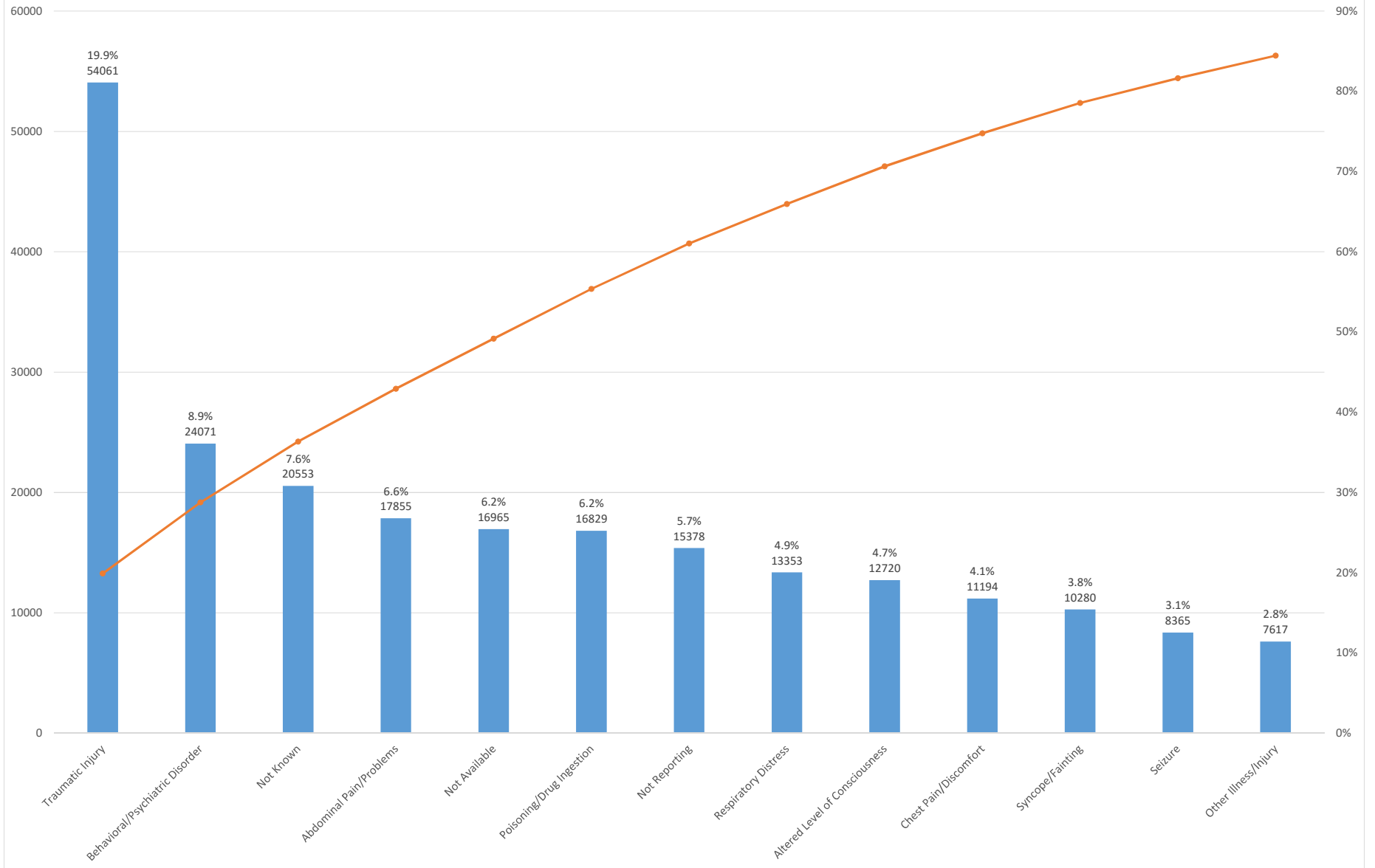
Foothills and Mile High RETAC Region
Primary Provider Impression (E9.15) 2014

Primary Impression (E9.15)	Count	Percent	Cumulative Percent
Traumatic Injury	54061	19.9%	19.9%
Behavioral/Psychiatric Disorder	24071	8.9%	28.8%
Not Known	20553	7.6%	36.4%
Abdominal Pain/Problems	17855	6.6%	42.9%
Not Available	16965	6.2%	49.2%
Poisoning/Drug Ingestion	16829	6.2%	55.4%
Not Reporting	15378	5.7%	61.0%
Respiratory Distress	13353	4.9%	66.0%
Altered Level of Consciousness	12720	4.7%	70.6%
Chest Pain/Discomfort	11194	4.1%	74.8%
Syncope/Fainting	10280	3.8%	78.6%
Seizure	8365	3.1%	81.6%
Other Illness/Injury	7617	2.8%	84.4%
Not Recorded	7578	2.8%	87.2%
Not Applicable	6744	2.5%	89.7%
Diabetic Symptoms (Hypoglycemia)	2792	1.0%	90.7%
Stroke/CVA	2659	1.0%	91.7%
Cardiac Rhythm Disturbance	2348	0.9%	92.6%
Cardiac Arrest	2261	0.8%	93.4%
Pain	1964	0.7%	94.2%
Allergic Reaction	1880	0.7%	94.8%
Other	1580	0.6%	95.4%
Other Cardiovascular Problem	1263	0.5%	95.9%
Pregnancy/OB Delivery	1210	0.4%	96.3%
Alcohol Intoxication	1034	0.4%	96.7%
Weakness	911	0.3%	97.1%
Obvious Death	664	0.2%	97.3%
Airway Obstruction	594	0.2%	97.5%
Nausea/Vomiting (Unknown Etiology)	538	0.2%	97.7%
Other Abdominal/GI Problem	530	0.2%	97.9%
Hypovolemia/Shock	478	0.2%	98.1%
Back Pain (Non-Traumatic)	450	0.2%	98.3%
No Apparent Illness/Injury	415	0.2%	98.4%
Vaginal Hemorrhage	412	0.2%	98.6%
Respiratory Arrest	305	0.1%	98.7%
Hyperthermia	239	0.1%	98.8%
Hypothermia	213	0.1%	98.8%
Fever	205	0.1%	98.9%
G.I. Bleed	200	0.1%	99.0%
COPD (Emphysema/Chronic Bronchitis)	173	0.1%	99.0%
GU-Urinary Problem	166	0.1%	99.1%
Stings/Venomous Bites	142	0.1%	99.2%
Headache	138	0.1%	99.2%
Inhalation Injury (Toxic Gas)	138	0.1%	99.3%
Diabetic Hyperglycemia	127	0.0%	99.3%

Foothills and Mile High RETAC Region
Primary Provider Impression (E9.15) 2014

Primary Impression (E9.15)	Count	Percent	Cumulative Percent
Sexual Assault/Rape	115	0.0%	99.4%
Epistaxis (Non-Traumatic)	111	0.0%	99.4%
Hypertension	111	0.0%	99.4%
Diarrhea	111	0.0%	99.5%
Asthma	105	0.0%	99.5%
Other CNS Problem	104	0.0%	99.6%
Other OB/Gyn	92	0.0%	99.6%
General Malaise	87	0.0%	99.6%
Bowel Obstruction	86	0.0%	99.6%
TIA (Transient Ischemic Attack)	84	0.0%	99.7%
Dehydration	83	0.0%	99.7%
Unconscious	82	0.0%	99.7%
Unknown Problem	75	0.0%	99.8%
Hypotension	71	0.0%	99.8%
CHF (Congestive Heart Failure)	64	0.0%	99.8%
OB/Delivery	63	0.0%	99.8%
Other Endocrine/Metabolic Problem	60	0.0%	99.9%
Cancer	59	0.0%	99.9%
Sepsis	56	0.0%	99.9%
ETOH Abuse	50	0.0%	99.9%
Overdose - ETOH	34	0.0%	99.9%
Toxic Exposure	33	0.0%	99.9%
Other GU Problems	26	0.0%	100.0%
Patient Assist Only	24	0.0%	100.0%
Electrocution	22	0.0%	100.0%
Altitude Sickness	18	0.0%	100.0%
Substance/Drug Abuse	17	0.0%	100.0%
Smoke Inhalation	10	0.0%	100.0%
Migraine	9	0.0%	100.0%
Heat Exhaustion/Stroke	8	0.0%	100.0%
Abdominal Aortic Aneurysm	4	0.0%	100.0%

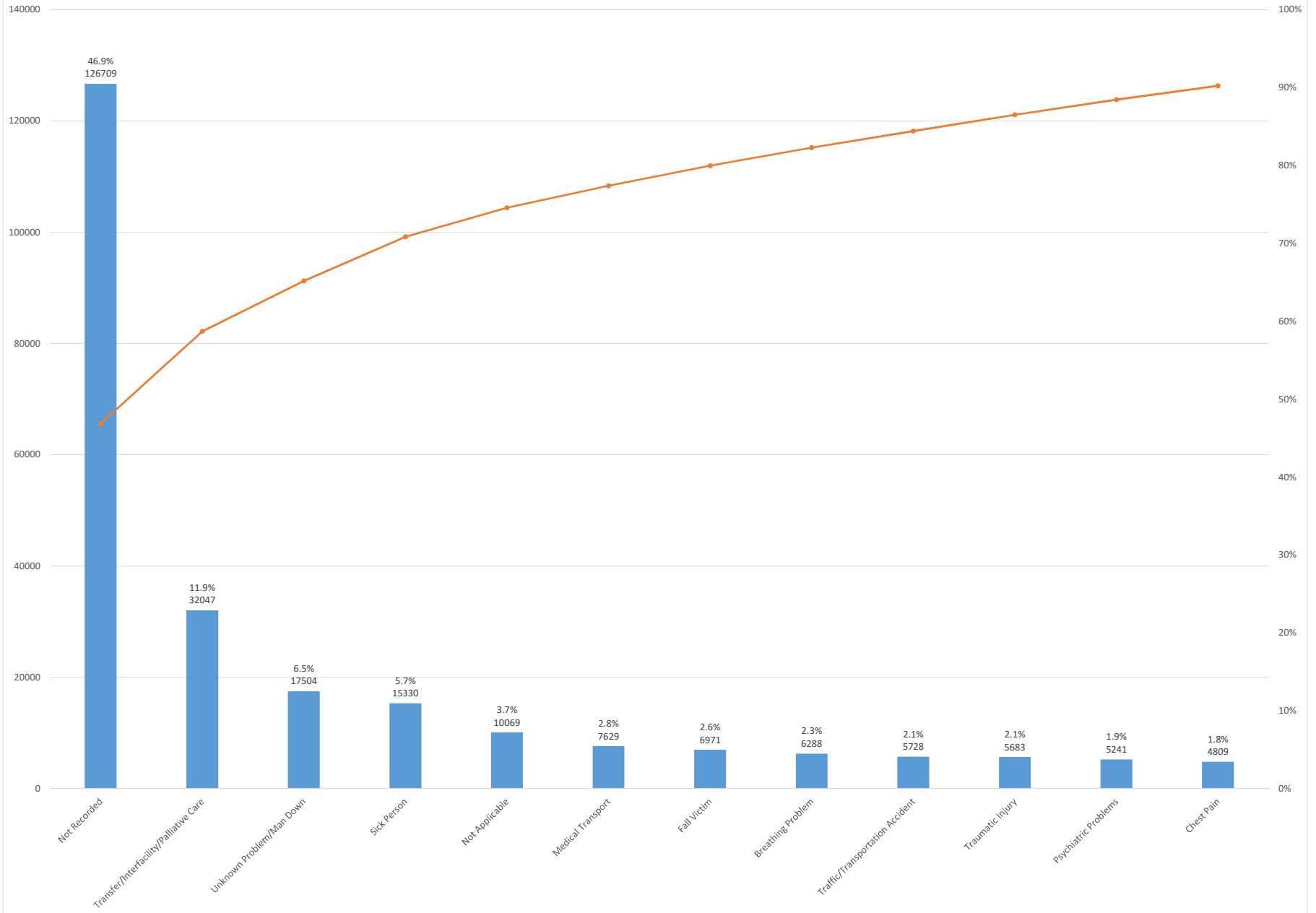
Foothills and Mile High RETAC Region
Primary Provider Impression (E9.15) 2014
n=271466



Foothills and Mile High RETAC Region
Dispatch Complaint Report (E3.1) 2014
n=270406

Dispatch Complaint Report (E3.1)	Count	Percent	Cumulative Percent
Not Recorded	126709	46.9%	46.9%
Transfer/Interfacility/Palliative Care	32047	11.9%	58.7%
Unknown Problem/Man Down	17504	6.5%	65.2%
Sick Person	15330	5.7%	70.9%
Not Applicable	10069	3.7%	74.6%
Medical Transport	7629	2.8%	77.4%
Fall Victim	6971	2.6%	80.0%
Breathing Problem	6288	2.3%	82.3%
Traffic/Transportation Accident	5728	2.1%	84.4%
Traumatic Injury	5683	2.1%	86.5%
Psychiatric Problems	5241	1.9%	88.5%
Chest Pain	4809	1.8%	90.2%
Abdominal Pain	3529	1.3%	91.5%
Unconscious/Fainting	2760	1.0%	92.6%
Seizure/Convulsions	2692	1.0%	93.6%
Stroke/CVA	1665	0.6%	94.2%
Other	1485	0.5%	94.7%
Not Available	1456	0.5%	95.3%
Ingestion/Poisoning	1271	0.5%	95.7%
Back Pain (Non-Traumatic/Non-Recent Trauma)	1157	0.4%	96.2%
Assault	1142	0.4%	96.6%
Diabetic Problem	1139	0.4%	97.0%
Hemorrhage/Laceration	1121	0.4%	97.4%
Cardiac Arrest	706	0.3%	97.7%
Altered Mental Status	673	0.2%	97.9%
Pregnancy/Childbirth	590	0.2%	98.1%
Heart Problems	570	0.2%	98.4%
Allergies	502	0.2%	98.5%
Headache	436	0.2%	98.7%
Not Known	381	0.1%	98.8%
Chronic Illness/Medical Condition	365	0.1%	99.0%
Not Reporting	339	0.1%	99.1%
Pain	332	0.1%	99.2%
Nausea/Vomiting	279	0.1%	0.0%
Choking	246	0.1%	0.1%
Overdose	236	0.1%	0.2%
Alcohol intoxication	236	0.1%	0.3%
Stab/Gunshot Wound	204	0.1%	0.3%
Animal Bite	145	0.1%	0.4%
Burns	144	0.1%	0.4%
CO Poisoning/Hazmat	114	0.0%	0.5%
Eye Problem / Injury	98	0.0%	0.5%
Heat/Cold Exposure	74	0.0%	0.6%
Urinary problem	69	0.0%	0.6%
Epistaxis (Nosebleed)	52	0.0%	0.6%
Drowning	29	0.0%	0.6%
Health & Welfare	23	0.0%	0.6%
Anaphylactic Reaction	20	0.0%	0.6%
MCI (Multiple Casualty Incident)	14	0.0%	0.6%
Electrocution	14	0.0%	0.6%
Respiratory Arrest	13	0.0%	0.6%
Auto vs. Pedestrian	12	0.0%	0.6%
Standby	12	0.0%	0.6%
Medical Alarm	11	0.0%	0.7%
Industrial Accident/Inaccessible Incident/Other Entrapments (Non-Vehicle)	9	0.0%	0.7%
Altitude Sickness	7	0.0%	0.7%
HAZMAT Standby	6	0.0%	0.7%
Machine/equipment Injury	5	0.0%	0.7%
Invalid Assist/Lifting Assist	5	0.0%	0.7%
Intercept	4	0.0%	0.7%
Assault - Sexual	3	0.0%	0.7%
Fire Standby	3	0.0%	0.7%
Total	270406		

Foothills and Mile High RETAC Region
Dispatch Complaint Report (E3.1) 2014
n=270406



"Dispatch Complaint Report (E3.1)" to "Primary Impression (E9.15)"	Count	Percentage
Not Recorded	126709	46.96%
Traumatic Injury	32117	25.35%
Poisoning/Drug Ingestion	13859	10.94%
Not Reporting	13398	10.57%
Abdominal Pain/Problems	10571	8.34%
Behavioral/Psychiatric Disorder	7720	6.09%
Syncope/Fainting	7187	5.67%
Altered Level of Consciousness	6442	5.08%
Respiratory Distress	6379	5.03%
Chest Pain/Discomfort	5799	4.58%
Seizure	5116	4.04%
Not Available	4599	3.63%
Not Recorded	3057	2.41%
Not Known	1982	1.56%
Diabetic Symptoms (Hypoglycemia)	1452	1.15%
Cardiac Arrest	1307	1.03%
Allergic Reaction	1179	0.93%
Stroke/CVA	1159	0.91%
Cardiac Rhythm Disturbance	867	0.68%
Pregnancy/OB Delivery	614	0.48%
Obvious Death	413	0.33%
Vaginal Hemorrhage	253	0.20%
Airway Obstruction	236	0.19%
Hypovolemia/Shock	221	0.17%
Hyperthermia	177	0.14%
Hypothermia	144	0.11%
Not Applicable	113	0.09%
Stings/Venomous Bites	100	0.08%
Inhalation Injury (Toxic Gas)	86	0.07%
Sexual Assault/Rape	74	0.06%
Respiratory Arrest	70	0.06%
Electrocution	17	0.01%
Smoke Inhalation	1	0.00%

"Dispatch Complaint Report (E3.1)" to "Primary Impression (E9.15)"	Count	Percentage
Transfer/Interfacility/Palliative Care	31646	11.73%
Not Known	12335	38.98%
Behavioral/Psychiatric Disorder	6111	19.31%
Not Available	2269	7.17%
Respiratory Distress	1658	5.24%
Traumatic Injury	1637	5.17%
Abdominal Pain/Problems	1384	4.37%
Altered Level of Consciousness	1176	3.72%
Chest Pain/Discomfort	956	3.02%
Not Applicable	525	1.66%
Other Illness/Injury	492	1.55%
Stroke/CVA	443	1.40%
Cardiac Rhythm Disturbance	404	1.28%
Syncope/Fainting	209	0.66%
Pregnancy/OB Delivery	201	0.64%
Seizure	192	0.61%
Pain	185	0.58%
Other	185	0.58%
Respiratory Arrest	167	0.53%
Poisoning/Drug Ingestion	164	0.52%
Diabetic Symptoms (Hypoglycemia)	159	0.50%
Weakness	95	0.30%
Other Abdominal/GI Problem	70	0.22%
Other Cardiovascular Problem	68	0.21%
Airway Obstruction	52	0.16%
Allergic Reaction	51	0.16%
No Apparent Illness/Injury	45	0.14%
Hypovolemia/Shock	43	0.14%
G.I. Bleed	35	0.11%
Cardiac Arrest	34	0.11%
Fever	27	0.09%
Back Pain (Non-Traumatic)	25	0.08%
GU-Urinary Problem	23	0.07%
Nausea/Vomiting (Unknown Etiology)	19	0.06%
Other CNS Problem	18	0.06%
Headache	17	0.05%
COPD (Emphysema/Chronic Bronchitis)	17	0.05%
Cancer	14	0.04%
Sepsis	14	0.04%
Hyperthermia	13	0.04%
Other Endocrine/Metabolic Problem	10	0.03%
Unconscious	8	0.03%
Epistaxis (Non-Traumatic)	8	0.03%
Patient Assist Only	8	0.03%
TIA (Transient Ischemic Attack)	7	0.02%
Bowel Obstruction	7	0.02%
Diabetic Hyperglycemia	6	0.02%
Diarrhea	6	0.02%
Vaginal Hemorrhage	5	0.02%
Inhalation Injury (Toxic Gas)	5	0.02%
CHF (Congestive Heart Failure)	5	0.02%
Hypotension	5	0.02%
Dehydration	4	0.01%
Other GU Problems	4	0.01%
Hypothermia	4	0.01%
Hypertension	4	0.01%
OB/Delivery	3	0.01%
Obvious Death	3	0.01%
General Malaise	3	0.01%
Asthma	2	0.01%
Abdominal Aortic Aneurysm	2	0.01%
Other OB/Gyn	2	0.01%
Alcohol Intoxication	1	0.00%
Not Reporting	1	0.00%
Sexual Assault/Rape	1	0.00%
(blank)		0.00%

"Dispatch Complaint Report (E3.1)" to "Primary Impression (E9.15)"	Count	Percentage
Unknown Problem/Man Down	17502	6.49%
Not Available	2930	16.74%
Not Known	2915	16.66%
Traumatic Injury	2458	14.04%
Behavioral/Psychiatric Disorder	1459	8.34%
Abdominal Pain/Problems	1243	7.10%
Altered Level of Consciousness	1043	5.96%
Chest Pain/Discomfort	904	5.17%
Respiratory Distress	745	4.26%
Seizure	643	3.67%
Syncope/Fainting	556	3.18%
Poisoning/Drug Ingestion	482	2.75%
Other Illness/Injury	256	1.46%
Cardiac Arrest	227	1.30%
Diabetic Symptoms (Hypoglycemia)	200	1.14%
Not Recorded	192	1.10%
Stroke/CVA	172	0.98%
Cardiac Rhythm Disturbance	160	0.91%
Not Applicable	118	0.67%
Not Reporting	116	0.66%
Alcohol Intoxication	102	0.58%
Allergic Reaction	98	0.56%
Pregnancy/OB Delivery	96	0.55%
Pain	60	0.34%
Obvious Death	44	0.25%
Airway Obstruction	44	0.25%
Other Abdominal/GI Problem	26	0.15%
Respiratory Arrest	25	0.14%
Other Cardiovascular Problem	20	0.11%
Hypovolemia/Shock	19	0.11%
Hypothermia	16	0.09%
Sexual Assault/Rape	15	0.09%
Nausea/Vomiting (Unknown Etiology)	14	0.08%
Vaginal Hemorrhage	11	0.06%
Inhalation Injury (Toxic Gas)	9	0.05%
Stings/Venomous Bites	7	0.04%
Weakness	7	0.04%
Dehydration	6	0.03%
Headache	5	0.03%
GU-Urinary Problem	4	0.02%
Other OB/Gyn	4	0.02%
Other	4	0.02%
Hypertension	4	0.02%
No Apparent Illness/Injury	4	0.02%
G.I. Bleed	3	0.02%
TIA (Transient Ischemic Attack)	3	0.02%
Hyperthermia	3	0.02%
Epistaxis (Non-Traumatic)	3	0.02%
Unconscious	3	0.02%
Fever	3	0.02%
Back Pain (Non-Traumatic)	3	0.02%
Diabetic Hyperglycemia	2	0.01%
Unknown Problem	2	0.01%
Bowel Obstruction	2	0.01%
COPD (Emphysema/Chronic Bronchitis)	2	0.01%
OB/Delivery	2	0.01%
ETOH Abuse	1	0.01%
Smoke Inhalation	1	0.01%
General Malaise	1	0.01%
Cancer	1	0.01%
Diarrhea	1	0.01%
Toxic Exposure	1	0.01%
Hypotension	1	0.01%
Overdose - ETOH	1	0.01%
(blank)		0.00%

"Dispatch Complaint Report (E3.1)" to "Primary Impression (E9.15)"	Count	Percentage
Sick Person	15313	5.67%
Not Available	2396	15.65%
Not Known	1328	8.67%
Abdominal Pain/Problems	1302	8.50%
Traumatic Injury	1122	7.33%
Altered Level of Consciousness	1116	7.29%
Not Applicable	1031	6.73%
Not Reporting	995	6.50%
Behavioral/Psychiatric Disorder	903	5.90%
Not Recorded	797	5.20%
Respiratory Distress	650	4.24%
Other Illness/Injury	638	4.17%
Syncope/Fainting	429	2.80%
Poisoning/Drug Ingestion	391	2.55%
Chest Pain/Discomfort	239	1.56%
Cardiac Rhythm Disturbance	228	1.49%
Pain	181	1.18%
Seizure	147	0.96%
Stroke/CVA	145	0.95%
Diabetic Symptoms (Hypoglycemia)	116	0.76%
Nausea/Vomiting (Unknown Etiology)	114	0.74%
Weakness	111	0.72%
Fever	84	0.55%
Hypovolemia/Shock	72	0.47%
Other Abdominal/GI Problem	67	0.44%
Alcohol Intoxication	65	0.42%
Other	54	0.35%
Other Cardiovascular Problem	48	0.31%
Allergic Reaction	41	0.27%
Pregnancy/OB Delivery	39	0.25%
Cardiac Arrest	34	0.22%
Diarrhea	34	0.22%
Hypertension	30	0.20%
Vaginal Hemorrhage	27	0.18%
GU-Urinary Problem	25	0.16%
G.I. Bleed	24	0.16%
Back Pain (Non-Traumatic)	22	0.14%
Hypotension	22	0.14%
Airway Obstruction	21	0.14%
Dehydration	20	0.13%
General Malaise	20	0.13%
Sepsis	19	0.12%
Hyperthermia	15	0.10%
Unknown Problem	15	0.10%
Bowel Obstruction	14	0.09%
Diabetic Hyperglycemia	11	0.07%
No Apparent Illness/Injury	9	0.06%
Toxic Exposure	9	0.06%
Headache	8	0.05%
Cancer	7	0.05%
Hypothermia	7	0.05%
Inhalation Injury (Toxic Gas)	7	0.05%
TIA (Transient Ischemic Attack)	6	0.04%
Other CNS Problem	5	0.03%
COPD (Emphysema/Chronic Bronchitis)	5	0.03%
Respiratory Arrest	5	0.03%
Obvious Death	5	0.03%
Altitude Sickness	5	0.03%
Other OB/Gyn	4	0.03%
Heat Exhaustion/Stroke	4	0.03%
CHF (Congestive Heart Failure)	4	0.03%
Epistaxis (Non-Traumatic)	3	0.02%
Other GU Problems	3	0.02%
Asthma	3	0.02%
Stings/Venomous Bites	3	0.02%
Sexual Assault/Rape	2	0.01%
Unconscious	2	0.01%
Abdominal Aortic Aneurysm	1	0.01%
ETOH Abuse	1	0.01%
Electrocution	1	0.01%
Smoke Inhalation	1	0.01%
Other Endocrine/Metabolic Problem	1	0.01%
(blank)		0.00%

"Dispatch Complaint Report (E3.1)" to "Primary Impression (E9.15)"	Count	Percentage
Not Applicable	10069	3.73%
Other Illness/Injury	1871	18.58%
Not Applicable	1610	15.99%
Behavioral/Psychiatric Disorder	1431	14.21%
Traumatic Injury	1152	11.44%
Altered Level of Consciousness	458	4.55%
Pain	399	3.96%
Alcohol Intoxication	390	3.87%
Other Cardiovascular Problem	349	3.47%
Respiratory Distress	321	3.19%
Seizure	273	2.71%
Poisoning/Drug Ingestion	240	2.38%
Syncope/Fainting	226	2.24%
Nausea/Vomiting (Unknown Etiology)	124	1.23%
Other Abdominal/GI Problem	122	1.21%
Back Pain (Non-Traumatic)	97	0.96%
Chest Pain/Discomfort	84	0.83%
Abdominal Pain/Problems	81	0.80%
Cardiac Rhythm Disturbance	73	0.72%
Not Available	55	0.55%
G.I. Bleed	47	0.47%
Fever	46	0.46%
Allergic Reaction	46	0.46%
Diabetic Symptoms (Hypoglycemia)	43	0.43%
Diarrhea	42	0.42%
Weakness	42	0.42%
Not Reporting	39	0.39%
Epistaxis (Non-Traumatic)	26	0.26%
Other OB/Gyn	25	0.25%
OB/Delivery	24	0.24%
TIA (Transient Ischemic Attack)	23	0.23%
Unconscious	22	0.22%
GU-Urinary Problem	22	0.22%
Hypovolemia/Shock	21	0.21%
Hypertension	21	0.21%
Hypotension	20	0.20%
Cardiac Arrest	18	0.18%
Bowel Obstruction	17	0.17%
COPD (Emphysema/Chronic Bronchitis)	17	0.17%
Diabetic Hyperglycemia	16	0.16%
Not Known	15	0.15%
Stroke/CVA	14	0.14%
CHF (Congestive Heart Failure)	13	0.13%
Airway Obstruction	13	0.13%
Obvious Death	12	0.12%
Dehydration	12	0.12%
Toxic Exposure	11	0.11%
Vaginal Hemorrhage	11	0.11%
Asthma	8	0.08%
Headache	6	0.06%
Stings/Venomous Bites	6	0.06%
Hyperthermia	3	0.03%
Altitude Sickness	2	0.02%
Inhalation Injury (Toxic Gas)	2	0.02%
Heat Exhaustion/Stroke	2	0.02%
Pregnancy/OB Delivery	2	0.02%
Hypothermia	2	0.02%
Respiratory Arrest	1	0.01%
Smoke Inhalation	1	0.01%

"Dispatch Complaint Report (E3.1)" to "Primary Impression (E9.15)"	Count	Percentage
Medical Transport	7619	2.82%
Other Illness/Injury	3203	42.04%
Not Applicable	1403	18.41%
Behavioral/Psychiatric Disorder	906	11.89%
Other Cardiovascular Problem	538	7.06%
Other	274	3.60%
Weakness	272	3.57%
Pain	263	3.45%
Respiratory Distress	239	3.14%
Altered Level of Consciousness	130	1.71%
Traumatic Injury	66	0.87%
No Apparent Illness/Injury	61	0.80%
Other Endocrine/Metabolic Problem	24	0.32%
GU-Urinary Problem	23	0.30%
Other OB/Gyn	22	0.29%
Abdominal Pain/Problems	20	0.26%
Other Abdominal/GI Problem	12	0.16%
Other CNS Problem	10	0.13%
Stroke/CVA	10	0.13%
Back Pain (Non-Traumatic)	10	0.13%
Cancer	10	0.13%
Chest Pain/Discomfort	9	0.12%
G.I. Bleed	9	0.12%
CHF (Congestive Heart Failure)	9	0.12%
Cardiac Rhythm Disturbance	8	0.11%
Not Available	7	0.09%
Unknown Problem	5	0.07%
Fever	5	0.07%
Seizure	5	0.07%
Diarrhea	4	0.05%
Bowel Obstruction	4	0.05%
Unconscious	4	0.05%
Dehydration	4	0.05%
Sepsis	4	0.05%
Nausea/Vomiting (Unknown Etiology)	4	0.05%
Alcohol Intoxication	3	0.04%
Hypotension	3	0.04%
Hypertension	3	0.04%
General Malaise	3	0.04%
Not Known	3	0.04%
COPD (Emphysema/Chronic Bronchitis)	3	0.04%
Other GU Problems	3	0.04%
Patient Assist Only	3	0.04%
TIA (Transient Ischemic Attack)	2	0.03%
Syncope/Fainting	2	0.03%
Diabetic Hyperglycemia	2	0.03%
Hypovolemia/Shock	2	0.03%
Airway Obstruction	1	0.01%
Allergic Reaction	1	0.01%
ETOH Abuse	1	0.01%
Overdose - ETOH	1	0.01%
Diabetic Symptoms (Hypoglycemia)	1	0.01%
Asthma	1	0.01%
Headache	1	0.01%
Migraine	1	0.01%
Poisoning/Drug Ingestion	1	0.01%
Pregnancy/OB Delivery	1	0.01%
(blank)		0.00%

"Dispatch Complaint Report (E3.1)" to "Primary Impression (E9.15)"	Count	Percentage
Fall Victim	6957	2.58%
Traumatic Injury	4404	63.30%
Not Available	492	7.07%
Not Applicable	285	4.10%
Syncope/Fainting	259	3.72%
Altered Level of Consciousness	214	3.08%
Not Known	195	2.80%
Other Illness/Injury	189	2.72%
Pain	176	2.53%
Not Recorded	118	1.70%
Other	71	1.02%
Poisoning/Drug Ingestion	54	0.78%
Respiratory Distress	46	0.66%
Weakness	38	0.55%
Not Reporting	36	0.52%
Stroke/CVA	34	0.49%
Seizure	34	0.49%
Alcohol Intoxication	34	0.49%
No Apparent Illness/Injury	30	0.43%
Behavioral/Psychiatric Disorder	30	0.43%
Abdominal Pain/Problems	27	0.39%
Diabetic Symptoms (Hypoglycemia)	23	0.33%
Cardiac Rhythm Disturbance	21	0.30%
Back Pain (Non-Traumatic)	14	0.20%
Cardiac Arrest	14	0.20%
Nausea/Vomiting (Unknown Etiology)	11	0.16%
Hypovolemia/Shock	10	0.14%
Chest Pain/Discomfort	10	0.14%
Headache	9	0.13%
Unknown Problem	7	0.10%
Hypertension	5	0.07%
Other CNS Problem	5	0.07%
Other Cardiovascular Problem	5	0.07%
ETOH Abuse	5	0.07%
General Malaise	4	0.06%
G.I. Bleed	4	0.06%
Dehydration	4	0.06%
Hypotension	4	0.06%
Patient Assist Only	4	0.06%
Vaginal Hemorrhage	3	0.04%
Diarrhea	3	0.04%
Fever	3	0.04%
Other Abdominal/GI Problem	3	0.04%
Hyperthermia	2	0.03%
Diabetic Hyperglycemia	2	0.03%
Unconscious	2	0.03%
Allergic Reaction	2	0.03%
Overdose - ETOH	2	0.03%
TIA (Transient Ischemic Attack)	2	0.03%
COPD (Emphysema/Chronic Bronchitis)	2	0.03%
Obvious Death	1	0.01%
Hypothermia	1	0.01%
Airway Obstruction	1	0.01%
CHF (Congestive Heart Failure)	1	0.01%
GU-Urinary Problem	1	0.01%
Other OB/Gyn	1	0.01%
(blank)		0.00%

"Dispatch Complaint Report (E3.1)" to "Primary Impression (E9.15)"	Count	Percentage
Breathing Problem	6285	2.33%
Respiratory Distress	2695	42.88%
Not Recorded	797	12.68%
Not Available	380	6.05%
Not Known	338	5.38%
Behavioral/Psychiatric Disorder	225	3.58%
Not Applicable	220	3.50%
Chest Pain/Discomfort	187	2.98%
Abdominal Pain/Problems	164	2.61%
Altered Level of Consciousness	129	2.05%
COPD (Emphysema/Chronic Bronchitis)	102	1.62%
Traumatic Injury	89	1.42%
Asthma	87	1.38%
Other Illness/Injury	85	1.35%
Cardiac Rhythm Disturbance	84	1.34%
Not Reporting	81	1.29%
Syncope/Fainting	73	1.16%
Airway Obstruction	63	1.00%
Other	53	0.84%
Allergic Reaction	52	0.83%
Poisoning/Drug Ingestion	43	0.68%
Cardiac Arrest	39	0.62%
Other Cardiovascular Problem	30	0.48%
Pain	21	0.33%
Seizure	20	0.32%
Nausea/Vomiting (Unknown Etiology)	19	0.30%
CHF (Congestive Heart Failure)	19	0.30%
No Apparent Illness/Injury	19	0.30%
Respiratory Arrest	15	0.24%
Weakness	15	0.24%
Stroke/CVA	14	0.22%
Other Abdominal/GI Problem	13	0.21%
Alcohol Intoxication	12	0.19%
Hypovolemia/Shock	12	0.19%
Diabetic Symptoms (Hypoglycemia)	11	0.18%
Back Pain (Non-Traumatic)	10	0.16%
Fever	8	0.13%
General Malaise	6	0.10%
Unknown Problem	5	0.08%
Hypothermia	4	0.06%
Diabetic Hyperglycemia	4	0.06%
Pregnancy/OB Delivery	4	0.06%
Dehydration	4	0.06%
G.I. Bleed	4	0.06%
Diarrhea	3	0.05%
Hypotension	3	0.05%
Inhalation Injury (Toxic Gas)	3	0.05%
Other CNS Problem	3	0.05%
GU-Urinary Problem	3	0.05%
Obvious Death	2	0.03%
Sepsis	2	0.03%
Stings/Venomous Bites	2	0.03%
Altitude Sickness	2	0.03%
Substance/Drug Abuse	1	0.02%
Vaginal Hemorrhage	1	0.02%
Headache	1	0.02%
Sexual Assault/Rape	1	0.02%
ETOH Abuse	1	0.02%
Other OB/Gyn	1	0.02%
Unconscious	1	0.02%
(blank)		0.00%

"Dispatch Complaint Report (E3.1)" to "Primary Impression (E9.15)"	Count	Percentage
Traffic/Transportation Accident	5703	2.11%
Traumatic Injury	3896	68.31%
Not Available	786	13.78%
Not Applicable	225	3.95%
Pain	98	1.72%
Not Recorded	98	1.72%
Altered Level of Consciousness	86	1.51%
No Apparent Illness/Injury	85	1.49%
Abdominal Pain/Problems	57	1.00%
Chest Pain/Discomfort	55	0.96%
Not Known	55	0.96%
Other Illness/Injury	30	0.53%
Behavioral/Psychiatric Disorder	24	0.42%
Poisoning/Drug Ingestion	23	0.40%
Syncope/Fainting	20	0.35%
Seizure	20	0.35%
Not Reporting	20	0.35%
Respiratory Distress	16	0.28%
Cardiac Arrest	14	0.25%
Headache	11	0.19%
Diabetic Symptoms (Hypoglycemia)	10	0.18%
Other	10	0.18%
Alcohol Intoxication	8	0.14%
Back Pain (Non-Traumatic)	5	0.09%
Cardiac Rhythm Disturbance	5	0.09%
Pregnancy/OB Delivery	5	0.09%
Other Cardiovascular Problem	4	0.07%
Hypothermia	4	0.07%
Obvious Death	4	0.07%
Unknown Problem	3	0.05%
Other CNS Problem	3	0.05%
ETOH Abuse	3	0.05%
Other OB/Gyn	3	0.05%
Nausea/Vomiting (Unknown Etiology)	3	0.05%
Stings/Venomous Bites	2	0.04%
Vaginal Hemorrhage	2	0.04%
Weakness	2	0.04%
Other Abdominal/GI Problem	2	0.04%
Hypertension	1	0.02%
Epistaxis (Non-Traumatic)	1	0.02%
Stroke/CVA	1	0.02%
Hypovolemia/Shock	1	0.02%
Unconscious	1	0.02%
Allergic Reaction	1	0.02%
(blank)		0.00%

"Dispatch Complaint Report (E3.1)" to "Primary Impression (E9.15)"	Count	Percentage
Traumatic Injury	5676	2.10%
Traumatic Injury	3817	67.25%
Not Recorded	606	10.68%
Not Available	437	7.70%
Not Applicable	174	3.07%
Not Reporting	93	1.64%
Altered Level of Consciousness	87	1.53%
Pain	66	1.16%
Other Illness/Injury	55	0.97%
Behavioral/Psychiatric Disorder	53	0.93%
Poisoning/Drug Ingestion	38	0.67%
Not Known	34	0.60%
Abdominal Pain/Problems	30	0.53%
Syncope/Fainting	29	0.51%
Alcohol Intoxication	17	0.30%
Chest Pain/Discomfort	16	0.28%
Vaginal Hemorrhage	12	0.21%
Respiratory Distress	10	0.18%
No Apparent Illness/Injury	10	0.18%
Other	10	0.18%
Seizure	9	0.16%
Weakness	8	0.14%
Cardiac Arrest	7	0.12%
Diabetic Symptoms (Hypoglycemia)	7	0.12%
Stroke/CVA	6	0.11%
Cardiac Rhythm Disturbance	5	0.09%
Obvious Death	5	0.09%
Other Cardiovascular Problem	4	0.07%
Headache	4	0.07%
Hypovolemia/Shock	3	0.05%
Back Pain (Non-Traumatic)	3	0.05%
Nausea/Vomiting (Unknown Etiology)	2	0.04%
Other CNS Problem	2	0.04%
Airway Obstruction	2	0.04%
Allergic Reaction	2	0.04%
Stings/Venomous Bites	2	0.04%
Hypothermia	2	0.04%
Sexual Assault/Rape	1	0.02%
Hypertension	1	0.02%
Toxic Exposure	1	0.02%
Epistaxis (Non-Traumatic)	1	0.02%
Unknown Problem	1	0.02%
ETOH Abuse	1	0.02%
Smoke Inhalation	1	0.02%
Other Abdominal/GI Problem	1	0.02%
Pregnancy/OB Delivery	1	0.02%
(blank)		0.00%

"Dispatch Complaint Report (E3.1)" to "Primary Impression (E9.15)"	Count	Percentage
Psychiatric Problems	5238	1.94%
Behavioral/Psychiatric Disorder	4166	79.53%
Poisoning/Drug Ingestion	174	3.32%
Not Available	170	3.25%
Not Applicable	129	2.46%
Altered Level of Consciousness	107	2.04%
Other	86	1.64%
Traumatic Injury	84	1.60%
Other Illness/Injury	76	1.45%
Not Known	46	0.88%
No Apparent Illness/Injury	40	0.76%
Not Reporting	33	0.63%
Respiratory Distress	25	0.48%
Not Recorded	14	0.27%
Abdominal Pain/Problems	12	0.23%
Unknown Problem	11	0.21%
Cardiac Arrest	9	0.17%
Pain	8	0.15%
Chest Pain/Discomfort	4	0.08%
Seizure	4	0.08%
Alcohol Intoxication	4	0.08%
Stroke/CVA	3	0.06%
Bowel Obstruction	3	0.06%
Weakness	3	0.06%
Other Abdominal/GI Problem	2	0.04%
Back Pain (Non-Traumatic)	2	0.04%
Diabetic Symptoms (Hypoglycemia)	2	0.04%
Cardiac Rhythm Disturbance	2	0.04%
Sexual Assault/Rape	2	0.04%
Other Cardiovascular Problem	2	0.04%
GU-Urinary Problem	1	0.02%
Hypothermia	1	0.02%
Substance/Drug Abuse	1	0.02%
Overdose - ETOH	1	0.02%
Vaginal Hemorrhage	1	0.02%
Abdominal Aortic Aneurysm	1	0.02%
Hypertension	1	0.02%
Patient Assist Only	1	0.02%
Syncope/Fainting	1	0.02%
Hypovolemia/Shock	1	0.02%
Fever	1	0.02%
Diabetic Hyperglycemia	1	0.02%
Airway Obstruction	1	0.02%
Obvious Death	1	0.02%
Other Endocrine/Metabolic Problem	1	0.02%
(blank)		0.00%

"Dispatch Complaint Report (E3.1)" to "Primary Impression (E9.15)"	Count	Percentage
Chest Pain	4804	1.78%
Chest Pain/Discomfort	2638	54.91%
Not Recorded	351	7.31%
Not Available	250	5.20%
Cardiac Rhythm Disturbance	241	5.02%
Respiratory Distress	158	3.29%
Abdominal Pain/Problems	152	3.16%
Behavioral/Psychiatric Disorder	129	2.69%
Other Cardiovascular Problem	116	2.41%
Not Applicable	116	2.41%
Not Known	108	2.25%
Traumatic Injury	92	1.92%
Pain	70	1.46%
Altered Level of Consciousness	47	0.98%
Syncope/Fainting	41	0.85%
Cardiac Arrest	37	0.77%
Not Reporting	37	0.77%
Poisoning/Drug Ingestion	34	0.71%
Other Illness/Injury	31	0.65%
Stroke/CVA	14	0.29%
Weakness	13	0.27%
Other	13	0.27%
Alcohol Intoxication	11	0.23%
Other Abdominal/GI Problem	11	0.23%
Diabetic Symptoms (Hypoglycemia)	10	0.21%
Back Pain (Non-Traumatic)	10	0.21%
COPD (Emphysema/Chronic Bronchitis)	7	0.15%
Hypertension	7	0.15%
Hypovolemia/Shock	7	0.15%
CHF (Congestive Heart Failure)	6	0.12%
No Apparent Illness/Injury	5	0.10%
Nausea/Vomiting (Unknown Etiology)	5	0.10%
Allergic Reaction	5	0.10%
Airway Obstruction	4	0.08%
Fever	3	0.06%
Headache	3	0.06%
Unknown Problem	3	0.06%
Diabetic Hyperglycemia	3	0.06%
Asthma	3	0.06%
Hypothermia	2	0.04%
Seizure	2	0.04%
Hyperthermia	2	0.04%
ETOH Abuse	1	0.02%
Diarrhea	1	0.02%
Unconscious	1	0.02%
GU-Urinary Problem	1	0.02%
General Malaise	1	0.02%
TIA (Transient Ischemic Attack)	1	0.02%
Pregnancy/OB Delivery	1	0.02%
(blank)		0.00%

"Dispatch Complaint Report (E3.1)" to "Primary Impression (E9.15)"	Count	Percentage
Abdominal Pain	3526	1.31%
Abdominal Pain/Problems	2264	64.21%
Not Available	216	6.13%
Not Recorded	159	4.51%
Other Abdominal/GI Problem	157	4.45%
Other Illness/Injury	89	2.52%
Not Applicable	88	2.50%
Not Reporting	81	2.30%
Not Known	54	1.53%
Nausea/Vomiting (Unknown Etiology)	53	1.50%
Traumatic Injury	44	1.25%
Bowel Obstruction	33	0.94%
Behavioral/Psychiatric Disorder	26	0.74%
Altered Level of Consciousness	26	0.74%
Pain	24	0.68%
Respiratory Distress	20	0.57%
G.I. Bleed	20	0.57%
Chest Pain/Discomfort	18	0.51%
GU-Urinary Problem	16	0.45%
Other OB/Gyn	15	0.43%
Pregnancy/OB Delivery	14	0.40%
Other Cardiovascular Problem	13	0.37%
Poisoning/Drug Ingestion	10	0.28%
Syncope/Fainting	9	0.26%
Back Pain (Non-Traumatic)	9	0.26%
Diarrhea	8	0.23%
Other	8	0.23%
Cardiac Rhythm Disturbance	6	0.17%
Alcohol Intoxication	6	0.17%
Hypovolemia/Shock	6	0.17%
Allergic Reaction	6	0.17%
Weakness	4	0.11%
Vaginal Hemorrhage	4	0.11%
Diabetic Symptoms (Hypoglycemia)	4	0.11%
Airway Obstruction	3	0.09%
OB/Delivery	3	0.09%
Fever	2	0.06%
Other CNS Problem	2	0.06%
Headache	1	0.03%
Respiratory Arrest	1	0.03%
Hypertension	1	0.03%
Other Endocrine/Metabolic Problem	1	0.03%
Stroke/CVA	1	0.03%
Cardiac Arrest	1	0.03%
(blank)		0.00%

"Dispatch Complaint Report (E3.1)" to "Primary Impression (E9.15)"	Count	Percentage
Unconscious/Fainting	2755	1.02%
Syncope/Fainting	855	31.03%
Altered Level of Consciousness	457	16.59%
Not Available	261	9.47%
Traumatic Injury	135	4.90%
Poisoning/Drug Ingestion	133	4.83%
Not Known	97	3.52%
Seizure	90	3.27%
Not Applicable	82	2.98%
Cardiac Arrest	65	2.36%
Abdominal Pain/Problems	62	2.25%
Behavioral/Psychiatric Disorder	56	2.03%
Respiratory Distress	47	1.71%
Cardiac Rhythm Disturbance	45	1.63%
Diabetic Symptoms (Hypoglycemia)	43	1.56%
Alcohol Intoxication	36	1.31%
Other Illness/Injury	35	1.27%
Stroke/CVA	34	1.23%
Not Reporting	34	1.23%
Obvious Death	31	1.13%
Unconscious	26	0.94%
Hypovolemia/Shock	21	0.76%
Chest Pain/Discomfort	19	0.69%
Not Recorded	15	0.54%
Other Cardiovascular Problem	11	0.40%
Dehydration	8	0.29%
Other	6	0.22%
Hyperthermia	5	0.18%
Overdose - ETOH	5	0.18%
Respiratory Arrest	4	0.15%
General Malaise	4	0.15%
Allergic Reaction	4	0.15%
Weakness	3	0.11%
Hypothermia	3	0.11%
Airway Obstruction	3	0.11%
Headache	2	0.07%
COPD (Emphysema/Chronic Bronchitis)	2	0.07%
Fever	2	0.07%
G.I. Bleed	2	0.07%
Pain	2	0.07%
Other CNS Problem	2	0.07%
No Apparent Illness/Injury	1	0.04%
Pregnancy/OB Delivery	1	0.04%
ETOH Abuse	1	0.04%
Hypotension	1	0.04%
Unknown Problem	1	0.04%
Other Abdominal/GI Problem	1	0.04%
Nausea/Vomiting (Unknown Etiology)	1	0.04%
Heat Exhaustion/Stroke	1	0.04%
(blank)		0.00%

"Dispatch Complaint Report (E3.1)" to "Primary Impression (E9.15)"	Count	Percentage
Seizure/Convulsions	2691	1.00%
Seizure	1654	61.46%
Altered Level of Consciousness	162	6.02%
Not Recorded	155	5.76%
Not Available	153	5.69%
Syncope/Fainting	94	3.49%
Not Known	67	2.49%
Behavioral/Psychiatric Disorder	67	2.49%
Not Applicable	58	2.16%
Traumatic Injury	48	1.78%
Diabetic Symptoms (Hypoglycemia)	48	1.78%
Poisoning/Drug Ingestion	40	1.49%
Abdominal Pain/Problems	22	0.82%
Not Reporting	20	0.74%
Other Illness/Injury	13	0.48%
Respiratory Distress	12	0.45%
Cardiac Arrest	9	0.33%
Alcohol Intoxication	8	0.30%
Cardiac Rhythm Disturbance	7	0.26%
Other CNS Problem	6	0.22%
Stroke/CVA	5	0.19%
Other	5	0.19%
Weakness	4	0.15%
Chest Pain/Discomfort	3	0.11%
ETOH Abuse	3	0.11%
Allergic Reaction	3	0.11%
Fever	3	0.11%
No Apparent Illness/Injury	2	0.07%
Unconscious	2	0.07%
Dehydration	2	0.07%
Headache	2	0.07%
Unknown Problem	2	0.07%
Inhalation Injury (Toxic Gas)	2	0.07%
Nausea/Vomiting (Unknown Etiology)	2	0.07%
Other Cardiovascular Problem	2	0.07%
Substance/Drug Abuse	1	0.04%
Diabetic Hyperglycemia	1	0.04%
Migraine	1	0.04%
Pain	1	0.04%
Hypothermia	1	0.04%
Back Pain (Non-Traumatic)	1	0.04%
(blank)		0.00%

"Dispatch Complaint Report (E3.1)" to "Primary Impression (E9.15)"	Count	Percentage
Stroke/CVA	1661	0.62%
Stroke/CVA	533	32.09%
Not Recorded	284	17.10%
Altered Level of Consciousness	227	13.67%
Not Available	123	7.41%
Not Known	77	4.64%
Syncope/Fainting	54	3.25%
Other Illness/Injury	48	2.89%
Behavioral/Psychiatric Disorder	38	2.29%
TIA (Transient Ischemic Attack)	31	1.87%
Not Reporting	27	1.63%
Not Applicable	27	1.63%
Traumatic Injury	23	1.38%
Respiratory Distress	18	1.08%
Diabetic Symptoms (Hypoglycemia)	18	1.08%
Seizure	15	0.90%
Abdominal Pain/Problems	14	0.84%
Cardiac Rhythm Disturbance	13	0.78%
Weakness	12	0.72%
Poisoning/Drug Ingestion	11	0.66%
Chest Pain/Discomfort	9	0.54%
Hypovolemia/Shock	5	0.30%
Headache	5	0.30%
Cardiac Arrest	5	0.30%
Other	5	0.30%
Other Cardiovascular Problem	4	0.24%
Other CNS Problem	3	0.18%
No Apparent Illness/Injury	3	0.18%
Other Abdominal/GI Problem	3	0.18%
Pain	3	0.18%
Allergic Reaction	2	0.12%
Unconscious	2	0.12%
Dehydration	2	0.12%
GU-Urinary Problem	2	0.12%
Hypertension	2	0.12%
Hypotension	2	0.12%
G.I. Bleed	1	0.06%
Cancer	1	0.06%
Vaginal Hemorrhage	1	0.06%
Other Endocrine/Metabolic Problem	1	0.06%
ETOH Abuse	1	0.06%
Fever	1	0.06%
Unknown Problem	1	0.06%
Migraine	1	0.06%
Alcohol Intoxication	1	0.06%
COPD (Emphysema/Chronic Bronchitis)	1	0.06%
Hyperthermia	1	0.06%
(blank)		0.00%

"Dispatch Complaint Report (E3.1)" to "Primary Impression (E9.15)"	Count	Percentage
Not Available	1456	0.54%
Not Known	371	25.48%
Not Available	292	20.05%
Behavioral/Psychiatric Disorder	167	11.47%
Traumatic Injury	156	10.71%
Altered Level of Consciousness	83	5.70%
Abdominal Pain/Problems	61	4.19%
Poisoning/Drug Ingestion	47	3.23%
Respiratory Distress	45	3.09%
Not Applicable	36	2.47%
Seizure	32	2.20%
Chest Pain/Discomfort	31	2.13%
Not Reporting	28	1.92%
Cardiac Rhythm Disturbance	23	1.58%
Syncope/Fainting	21	1.44%
Obvious Death	14	0.96%
Cardiac Arrest	11	0.76%
Allergic Reaction	8	0.55%
Diabetic Symptoms (Hypoglycemia)	7	0.48%
Stroke/CVA	7	0.48%
Inhalation Injury (Toxic Gas)	4	0.27%
Hypovolemia/Shock	2	0.14%
Sexual Assault/Rape	2	0.14%
Epistaxis (Non-Traumatic)	2	0.14%
Hypothermia	2	0.14%
Pain	1	0.07%
Back Pain (Non-Traumatic)	1	0.07%
Hyperthermia	1	0.07%
Pregnancy/OB Delivery	1	0.07%

"Dispatch Complaint Report (E3.1)" to "Primary Impression (E9.15)"	Count	Percentage
Other	1444	0.54%
Other	512	35.46%
Weakness	166	11.50%
Other Illness/Injury	155	10.73%
Pain	80	5.54%
Not Applicable	45	3.12%
No Apparent Illness/Injury	43	2.98%
Traumatic Injury	41	2.84%
Behavioral/Psychiatric Disorder	34	2.35%
Other CNS Problem	27	1.87%
Abdominal Pain/Problems	25	1.73%
Altered Level of Consciousness	23	1.59%
Back Pain (Non-Traumatic)	22	1.52%
General Malaise	15	1.04%
Cancer	15	1.04%
Cardiac Rhythm Disturbance	14	0.97%
Hypertension	13	0.90%
Other Abdominal/GI Problem	13	0.90%
Syncope/Fainting	12	0.83%
Unknown Problem	11	0.76%
Other Cardiovascular Problem	11	0.76%
Stroke/CVA	10	0.69%
Alcohol Intoxication	10	0.69%
Other Endocrine/Metabolic Problem	10	0.69%
Dehydration	10	0.69%
Respiratory Distress	9	0.62%
COPD (Emphysema/Chronic Bronchitis)	9	0.62%
G.I. Bleed	8	0.55%
Not Available	8	0.55%
GU-Urinary Problem	7	0.48%
Sepsis	7	0.48%
Fever	7	0.48%
Nausea/Vomiting (Unknown Etiology)	7	0.48%
Obvious Death	6	0.42%
Other GU Problems	6	0.42%
Headache	5	0.35%
Hypotension	4	0.28%
Not Known	4	0.28%
ETOH Abuse	4	0.28%
Allergic Reaction	4	0.28%
Bowel Obstruction	4	0.28%
Poisoning/Drug Ingestion	3	0.21%
Diarrhea	3	0.21%
Chest Pain/Discomfort	3	0.21%
Patient Assist Only	3	0.21%
Unconscious	2	0.14%
Not Recorded	2	0.14%
Epistaxis (Non-Traumatic)	1	0.07%
Hypovolemia/Shock	1	0.07%
Diabetic Symptoms (Hypoglycemia)	1	0.07%
Cardiac Arrest	1	0.07%
Asthma	1	0.07%
Pregnancy/OB Delivery	1	0.07%
Airway Obstruction	1	0.07%
Respiratory Arrest	1	0.07%
Other OB/Gyn	1	0.07%
CHF (Congestive Heart Failure)	1	0.07%
Seizure	1	0.07%
Hyperthermia	1	0.07%
(blank)		0.00%

"Dispatch Complaint Report (E3.1)" to "Primary Impression (E9.15)"	Count	Percentage
Ingestion/Poisoning	1271	0.47%
Poisoning/Drug Ingestion	672	52.87%
Behavioral/Psychiatric Disorder	153	12.04%
Not Available	106	8.34%
Altered Level of Consciousness	97	7.63%
Not Recorded	80	6.29%
Not Known	52	4.09%
Not Reporting	32	2.52%
Not Applicable	20	1.57%
Abdominal Pain/Problems	14	1.10%
Traumatic Injury	14	1.10%
Respiratory Distress	5	0.39%
No Apparent Illness/Injury	3	0.24%
Diabetic Symptoms (Hypoglycemia)	3	0.24%
Overdose - ETOH	2	0.16%
Pregnancy/OB Delivery	2	0.16%
Cardiac Arrest	2	0.16%
Syncope/Fainting	2	0.16%
Substance/Drug Abuse	2	0.16%
Hyperthermia	1	0.08%
Airway Obstruction	1	0.08%
Alcohol Intoxication	1	0.08%
Seizure	1	0.08%
ETOH Abuse	1	0.08%
Other Illness/Injury	1	0.08%
Other	1	0.08%
Vaginal Hemorrhage	1	0.08%
Chest Pain/Discomfort	1	0.08%
Obvious Death	1	0.08%
Back Pain (Non-Traumatic/Non-Recent Trauma)	1153	0.43%
Traumatic Injury	423	36.69%
Not Available	256	22.20%
Back Pain (Non-Traumatic)	187	16.22%
Not Reporting	59	5.12%
Not Applicable	43	3.73%
Not Recorded	34	2.95%
Abdominal Pain/Problems	28	2.43%
Not Known	23	1.99%
Pain	22	1.91%
Other Illness/Injury	10	0.87%
Behavioral/Psychiatric Disorder	10	0.87%
Syncope/Fainting	9	0.78%
Respiratory Distress	7	0.61%
Altered Level of Consciousness	7	0.61%
Chest Pain/Discomfort	7	0.61%
Other	6	0.52%
Weakness	4	0.35%
Other Abdominal/GI Problem	4	0.35%
Poisoning/Drug Ingestion	3	0.26%
Hypovolemia/Shock	1	0.09%
Pregnancy/OB Delivery	1	0.09%
Fever	1	0.09%
Cardiac Arrest	1	0.09%
Alcohol Intoxication	1	0.09%
Obvious Death	1	0.09%
Headache	1	0.09%
ETOH Abuse	1	0.09%
Other Cardiovascular Problem	1	0.09%
No Apparent Illness/Injury	1	0.09%
GU-Urinary Problem	1	0.09%
(blank)		0.00%

"Dispatch Complaint Report (E3.1)" to "Primary Impression (E9.15)"	Count	Percentage
Assault	1142	0.42%
Traumatic Injury	828	72.50%
Not Available	94	8.23%
Behavioral/Psychiatric Disorder	44	3.85%
Not Applicable	44	3.85%
Poisoning/Drug Ingestion	22	1.93%
Sexual Assault/Rape	15	1.31%
Not Recorded	14	1.23%
Altered Level of Consciousness	12	1.05%
Abdominal Pain/Problems	10	0.88%
Not Known	10	0.88%
Pain	8	0.70%
Chest Pain/Discomfort	6	0.53%
Syncope/Fainting	5	0.44%
Alcohol Intoxication	5	0.44%
Other Illness/Injury	5	0.44%
Not Reporting	4	0.35%
Respiratory Distress	3	0.26%
Airway Obstruction	3	0.26%
No Apparent Illness/Injury	2	0.18%
Unconscious	1	0.09%
Toxic Exposure	1	0.09%
Back Pain (Non-Traumatic)	1	0.09%
Pregnancy/OB Delivery	1	0.09%
Hypothermia	1	0.09%
Cardiac Arrest	1	0.09%
Other	1	0.09%
Headache	1	0.09%
Diabetic Problem	1137	0.42%
Diabetic Symptoms (Hypoglycemia)	583	51.28%
Not Available	99	8.71%
Altered Level of Consciousness	99	8.71%
Diabetic Hyperglycemia	73	6.42%
Not Recorded	56	4.93%
Not Known	42	3.69%
Not Applicable	39	3.43%
Abdominal Pain/Problems	26	2.29%
Other Illness/Injury	13	1.14%
Traumatic Injury	11	0.97%
Syncope/Fainting	10	0.88%
Poisoning/Drug Ingestion	10	0.88%
Behavioral/Psychiatric Disorder	9	0.79%
Seizure	8	0.70%
Not Reporting	7	0.62%
Pain	6	0.53%
Respiratory Distress	6	0.53%
Cardiac Arrest	5	0.44%
Chest Pain/Discomfort	5	0.44%
Alcohol Intoxication	4	0.35%
Weakness	4	0.35%
Cardiac Rhythm Disturbance	4	0.35%
Nausea/Vomiting (Unknown Etiology)	3	0.26%
Unconscious	2	0.18%
Hypovolemia/Shock	2	0.18%
Fever	1	0.09%
Back Pain (Non-Traumatic)	1	0.09%
Hypertension	1	0.09%
Other OB/Gyn	1	0.09%
Stroke/CVA	1	0.09%
G.I. Bleed	1	0.09%
Hyperthermia	1	0.09%
Other Cardiovascular Problem	1	0.09%
Other	1	0.09%
GU-Urinary Problem	1	0.09%
No Apparent Illness/Injury	1	0.09%
(blank)		0.00%

"Dispatch Complaint Report (E3.1)" to "Primary Impression (E9.15)"	Count	Percentage
Hemorrhage/Laceration	1119	0.41%
Traumatic Injury	410	36.64%
Not Available	147	13.14%
Not Recorded	89	7.95%
Abdominal Pain/Problems	84	7.51%
Vaginal Hemorrhage	65	5.81%
Not Known	61	5.45%
Other Illness/Injury	48	4.29%
Not Applicable	35	3.13%
G.I. Bleed	30	2.68%
Behavioral/Psychiatric Disorder	23	2.06%
Epistaxis (Non-Traumatic)	20	1.79%
Not Reporting	18	1.61%
Poisoning/Drug Ingestion	13	1.16%
Other	13	1.16%
Syncope/Fainting	8	0.71%
Alcohol Intoxication	7	0.63%
Altered Level of Consciousness	7	0.63%
Other Abdominal/GI Problem	5	0.45%
Respiratory Distress	5	0.45%
Pain	5	0.45%
Other Cardiovascular Problem	4	0.36%
Pregnancy/OB Delivery	3	0.27%
Weakness	2	0.18%
Hypovolemia/Shock	2	0.18%
Airway Obstruction	2	0.18%
GU-Urinary Problem	2	0.18%
Chest Pain/Discomfort	2	0.18%
Cardiac Arrest	1	0.09%
Toxic Exposure	1	0.09%
Diarrhea	1	0.09%
No Apparent Illness/Injury	1	0.09%
Back Pain (Non-Traumatic)	1	0.09%
Diabetic Symptoms (Hypoglycemia)	1	0.09%
Seizure	1	0.09%
Cardiac Rhythm Disturbance	1	0.09%
Other OB/Gyn (blank)	1	0.09%
Cardiac Arrest	704	0.26%
Cardiac Arrest	379	53.84%
Not Recorded	69	9.80%
Obvious Death	64	9.09%
Not Applicable	37	5.26%
Not Available	33	4.69%
Altered Level of Consciousness	24	3.41%
Syncope/Fainting	22	3.13%
Seizure	11	1.56%
Cardiac Rhythm Disturbance	11	1.56%
Respiratory Arrest	9	1.28%
Chest Pain/Discomfort	8	1.14%
Poisoning/Drug Ingestion	7	0.99%
Respiratory Distress	5	0.71%
Not Known	4	0.57%
Traumatic Injury	4	0.57%
Airway Obstruction	4	0.57%
Other Cardiovascular Problem	3	0.43%
Hypovolemia/Shock	2	0.28%
Behavioral/Psychiatric Disorder	2	0.28%
Alcohol Intoxication	2	0.28%
Stroke/CVA	1	0.14%
Other Illness/Injury	1	0.14%
Unconscious	1	0.14%
Not Reporting	1	0.14%
(blank)		0.00%

"Dispatch Complaint Report (E3.1)" to "Primary Impression (E9.15)"	Count	Percentage
Altered Mental Status	672	0.25%
Altered Level of Consciousness	266	39.58%
Alcohol Intoxication	58	8.63%
Other Illness/Injury	52	7.74%
Behavioral/Psychiatric Disorder	44	6.55%
Weakness	41	6.10%
Poisoning/Drug Ingestion	34	5.06%
Other	31	4.61%
Other CNS Problem	11	1.64%
Traumatic Injury	11	1.64%
Respiratory Distress	10	1.49%
No Apparent Illness/Injury	10	1.49%
Syncope/Fainting	9	1.34%
Seizure	8	1.19%
Sepsis	7	1.04%
Stroke/CVA	7	1.04%
Hypovolemia/Shock	6	0.89%
TIA (Transient Ischemic Attack)	5	0.74%
Diabetic Hyperglycemia	4	0.60%
GU-Urinary Problem	3	0.45%
Hypotension	3	0.45%
Diabetic Symptoms (Hypoglycemia)	3	0.45%
Not Applicable	3	0.45%
Overdose - ETOH	3	0.45%
Pain	3	0.45%
Other Cardiovascular Problem	3	0.45%
Altitude Sickness	3	0.45%
Not Available	2	0.30%
G.I. Bleed	2	0.30%
ETOH Abuse	2	0.30%
Allergic Reaction	2	0.30%
General Malaise	2	0.30%
Nausea/Vomiting (Unknown Etiology)	2	0.30%
Unknown Problem	2	0.30%
Abdominal Pain/Problems	2	0.30%
Fever	2	0.30%
Cardiac Rhythm Disturbance	2	0.30%
Chest Pain/Discomfort	2	0.30%
Other Abdominal/GI Problem	2	0.30%
Back Pain (Non-Traumatic)	2	0.30%
Headache	1	0.15%
Unconscious	1	0.15%
Heat Exhaustion/Stroke	1	0.15%
Substance/Drug Abuse	1	0.15%
Migraine	1	0.15%
Other Endocrine/Metabolic Problem	1	0.15%
Other GU Problems	1	0.15%
Dehydration	1	0.15%
(blank)		0.00%
Pregnancy/Childbirth	590	0.22%
Not Recorded	227	38.47%
Pregnancy/OB Delivery	209	35.42%
Abdominal Pain/Problems	37	6.27%
OB/Delivery	31	5.25%
Not Available	20	3.39%
Other OB/Gyn	12	2.03%
Not Applicable	10	1.69%
Vaginal Hemorrhage	10	1.69%
Not Known	8	1.36%
Behavioral/Psychiatric Disorder	6	1.02%
Traumatic Injury	6	1.02%
Syncope/Fainting	4	0.68%
Not Reporting	4	0.68%
Altered Level of Consciousness	2	0.34%
No Apparent Illness/Injury	1	0.17%
Other Illness/Injury	1	0.17%
Respiratory Distress	1	0.17%
Other	1	0.17%

"Dispatch Complaint Report (E3.1)" to "Primary Impression (E9.15)"	Count	Percentage
Heart Problems	567	0.21%
Not Recorded	185	32.63%
Cardiac Rhythm Disturbance	102	17.99%
Chest Pain/Discomfort	69	12.17%
Not Available	37	6.53%
Respiratory Distress	24	4.23%
Not Applicable	23	4.06%
Altered Level of Consciousness	17	3.00%
Not Known	15	2.65%
Other Cardiovascular Problem	14	2.47%
Syncope/Fainting	14	2.47%
Hypertension	10	1.76%
Behavioral/Psychiatric Disorder	8	1.41%
Abdominal Pain/Problems	6	1.06%
Not Reporting	6	1.06%
Traumatic Injury	4	0.71%
Poisoning/Drug Ingestion	4	0.71%
Other	4	0.71%
Cardiac Arrest	4	0.71%
Allergic Reaction	3	0.53%
Weakness	3	0.53%
Hypovolemia/Shock	3	0.53%
Stroke/CVA	1	0.18%
Hyperthermia	1	0.18%
Alcohol Intoxication	1	0.18%
Hypotension	1	0.18%
Seizure	1	0.18%
Other Illness/Injury	1	0.18%
Fever	1	0.18%
Diabetic Symptoms (Hypoglycemia)	1	0.18%
Unknown Problem	1	0.18%
Respiratory Arrest	1	0.18%
No Apparent Illness/Injury	1	0.18%
Back Pain (Non-Traumatic)	1	0.18%
(blank)		0.00%
Allergies	502	0.19%
Allergic Reaction	324	64.54%
Not Available	39	7.77%
Respiratory Distress	17	3.39%
Not Known	16	3.19%
Not Recorded	14	2.79%
Behavioral/Psychiatric Disorder	12	2.39%
Syncope/Fainting	11	2.19%
Altered Level of Consciousness	8	1.59%
Poisoning/Drug Ingestion	8	1.59%
Not Reporting	8	1.59%
Not Applicable	7	1.39%
Stings/Venomous Bites	6	1.20%
Traumatic Injury	6	1.20%
Abdominal Pain/Problems	5	1.00%
Stroke/CVA	3	0.60%
Other Illness/Injury	3	0.60%
Seizure	2	0.40%
Airway Obstruction	2	0.40%
Nausea/Vomiting (Unknown Etiology)	1	0.20%
Other	1	0.20%
Sepsis	1	0.20%
Cardiac Arrest	1	0.20%
Diabetic Symptoms (Hypoglycemia)	1	0.20%
Migraine	1	0.20%
TIA (Transient Ischemic Attack)	1	0.20%
Pain	1	0.20%
Unknown Problem	1	0.20%
Patient Assist Only	1	0.20%
General Malaise	1	0.20%

"Dispatch Complaint Report (E3.1)" to "Primary Impression (E9.15)"	Count	Percentage
Headache	434	0.16%
Not Available	105	24.19%
Not Reporting	53	12.21%
Traumatic Injury	51	11.75%
Headache	46	10.60%
Altered Level of Consciousness	29	6.68%
Pain	24	5.53%
Not Known	21	4.84%
Not Applicable	19	4.38%
Other Illness/Injury	18	4.15%
Not Recorded	10	2.30%
Behavioral/Psychiatric Disorder	8	1.84%
Abdominal Pain/Problems	8	1.84%
Stroke/CVA	6	1.38%
Syncope/Fainting	6	1.38%
Hypertension	3	0.69%
Chest Pain/Discomfort	3	0.69%
Respiratory Distress	2	0.46%
Altitude Sickness	2	0.46%
Migraine	2	0.46%
Other CNS Problem	2	0.46%
Fever	2	0.46%
Weakness	2	0.46%
Hypovolemia/Shock	1	0.23%
Hypothermia	1	0.23%
TIA (Transient Ischemic Attack)	1	0.23%
General Malaise	1	0.23%
Seizure	1	0.23%
Other Endocrine/Metabolic Problem	1	0.23%
Other Abdominal/GI Problem	1	0.23%
Nausea/Vomiting (Unknown Etiology)	1	0.23%
Other Cardiovascular Problem	1	0.23%
Cardiac Rhythm Disturbance	1	0.23%
Cardiac Arrest	1	0.23%
Other	1	0.23%
(blank)		0.00%
Not Known	378	0.14%
Traumatic Injury	57	15.08%
Not Available	57	15.08%
Not Known	56	14.81%
Poisoning/Drug Ingestion	53	14.02%
Behavioral/Psychiatric Disorder	28	7.41%
Altered Level of Consciousness	19	5.03%
Not Applicable	14	3.70%
Obvious Death	12	3.17%
Abdominal Pain/Problems	12	3.17%
Not Recorded	12	3.17%
Respiratory Distress	11	2.91%
Stroke/CVA	10	2.65%
Syncope/Fainting	7	1.85%
Chest Pain/Discomfort	6	1.59%
Seizure	4	1.06%
Not Reporting	4	1.06%
Pain	3	0.79%
Diabetic Symptoms (Hypoglycemia)	2	0.53%
Cardiac Arrest	2	0.53%
Cardiac Rhythm Disturbance	2	0.53%
Back Pain (Non-Traumatic)	1	0.26%
Allergic Reaction	1	0.26%
Hypothermia	1	0.26%
Vaginal Hemorrhage	1	0.26%
Pregnancy/OB Delivery	1	0.26%
Hypovolemia/Shock	1	0.26%
No Apparent Illness/Injury	1	0.26%
(blank)		0.00%

"Dispatch Complaint Report (E3.1)" to "Primary Impression (E9.15)"	Count	Percentage
Chronic Illness/Medical Condition	362	0.13%
Other	161	44.48%
Other Illness/Injury	110	30.39%
Weakness	18	4.97%
General Malaise	13	3.59%
Other Endocrine/Metabolic Problem	10	2.76%
Cancer	9	2.49%
CHF (Congestive Heart Failure)	6	1.66%
Other Abdominal/GI Problem	5	1.38%
COPD (Emphysema/Chronic Bronchitis)	4	1.10%
Pain	3	0.83%
Back Pain (Non-Traumatic)	3	0.83%
Stroke/CVA	2	0.55%
Behavioral/Psychiatric Disorder	2	0.55%
Altered Level of Consciousness	2	0.55%
Respiratory Distress	2	0.55%
Not Available	2	0.55%
Abdominal Pain/Problems	2	0.55%
No Apparent Illness/Injury	2	0.55%
Cardiac Rhythm Disturbance	1	0.28%
G.I. Bleed	1	0.28%
Other CNS Problem	1	0.28%
GU-Urinary Problem	1	0.28%
Hypertension	1	0.28%
Sepsis	1	0.28%
(blank)		0.00%
Not Reporting	339	0.13%
Not Reporting	123	36.28%
Not Recorded	66	19.47%
Traumatic Injury	32	9.44%
Altered Level of Consciousness	23	6.78%
Poisoning/Drug Ingestion	20	5.90%
Abdominal Pain/Problems	15	4.42%
Behavioral/Psychiatric Disorder	7	2.06%
Obvious Death	6	1.77%
Cardiac Rhythm Disturbance	6	1.77%
Not Applicable	6	1.77%
Respiratory Distress	5	1.47%
Cardiac Arrest	5	1.47%
Syncope/Fainting	4	1.18%
Diabetic Symptoms (Hypoglycemia)	4	1.18%
Not Available	4	1.18%
Not Known	4	1.18%
Stroke/CVA	3	0.88%
Seizure	2	0.59%
Vaginal Hemorrhage	1	0.29%
Hypovolemia/Shock	1	0.29%
Smoke Inhalation	1	0.29%
Hypothermia	1	0.29%
Pain	331	0.12%
Pain	211	63.75%
Traumatic Injury	22	6.65%
Other	18	5.44%
Back Pain (Non-Traumatic)	17	5.14%
Weakness	14	4.23%
Abdominal Pain/Problems	8	2.42%
Other Illness/Injury	7	2.11%
Altered Level of Consciousness	5	1.51%
No Apparent Illness/Injury	5	1.51%
GU-Urinary Problem	4	1.21%
Behavioral/Psychiatric Disorder	4	1.21%
General Malaise	2	0.60%
Other CNS Problem	2	0.60%
Other Cardiovascular Problem	2	0.60%
TIA (Transient Ischemic Attack)	1	0.30%
Cancer	1	0.30%
Chest Pain/Discomfort	1	0.30%
Headache	1	0.30%
Patient Assist Only	1	0.30%
Hypotension	1	0.30%
Not Available	1	0.30%
Other GU Problems	1	0.30%
Fever	1	0.30%
Not Applicable	1	0.30%
(blank)		0.00%

"Dispatch Complaint Report (E3.1)" to "Primary Impression (E9.15)"	Count	Percentage
Nausea/Vomiting	278	0.10%
Nausea/Vomiting (Unknown Etiology)	148	53.24%
Other Illness/Injury	21	7.55%
Abdominal Pain/Problems	17	6.12%
Alcohol Intoxication	12	4.32%
G.I. Bleed	9	3.24%
Weakness	7	2.52%
Diarrhea	5	1.80%
Other Abdominal/GI Problem	5	1.80%
General Malaise	5	1.80%
Cardiac Rhythm Disturbance	4	1.44%
Behavioral/Psychiatric Disorder	4	1.44%
Other	4	1.44%
Dehydration	3	1.08%
Other Cardiovascular Problem	3	1.08%
Bowel Obstruction	2	0.72%
Poisoning/Drug Ingestion	2	0.72%
Pain	2	0.72%
Syncope/Fainting	2	0.72%
Traumatic Injury	2	0.72%
GU-Urinary Problem	2	0.72%
Other GU Problems	2	0.72%
No Apparent Illness/Injury	2	0.72%
Altitude Sickness	1	0.36%
Altered Level of Consciousness	1	0.36%
Respiratory Distress	1	0.36%
Diabetic Hyperglycemia	1	0.36%
Not Known	1	0.36%
Chest Pain/Discomfort	1	0.36%
ETOH Abuse	1	0.36%
Hypertension	1	0.36%
Stroke/CVA	1	0.36%
Other CNS Problem	1	0.36%
Not Applicable	1	0.36%
Hypotension	1	0.36%
Unknown Problem	1	0.36%
Hypovolemia/Shock	1	0.36%
Migraine	1	0.36%
(blank)		0.00%
Choking	246	0.09%
Airway Obstruction	118	47.97%
Respiratory Distress	36	14.63%
Not Available	25	10.16%
Not Applicable	13	5.28%
Not Known	11	4.47%
Not Reporting	9	3.66%
Altered Level of Consciousness	6	2.44%
Other Illness/Injury	5	2.03%
Syncope/Fainting	3	1.22%
Behavioral/Psychiatric Disorder	3	1.22%
Chest Pain/Discomfort	3	1.22%
Cardiac Arrest	3	1.22%
Other	2	0.81%
Alcohol Intoxication	1	0.41%
Inhalation Injury (Toxic Gas)	1	0.41%
Pain	1	0.41%
Poisoning/Drug Ingestion	1	0.41%
Abdominal Pain/Problems	1	0.41%
Seizure	1	0.41%
Other Abdominal/GI Problem	1	0.41%
General Malaise	1	0.41%
No Apparent Illness/Injury	1	0.41%

"Dispatch Complaint Report (E3.1)" to "Primary Impression (E9.15)"	Count	Percentage
Alcohol Intoxication	236	0.09%
Alcohol Intoxication	150	63.56%
ETOH Abuse	17	7.20%
Poisoning/Drug Ingestion	16	6.78%
Altered Level of Consciousness	12	5.08%
Not Available	8	3.39%
Behavioral/Psychiatric Disorder	8	3.39%
Traumatic Injury	6	2.54%
No Apparent Illness/Injury	3	1.27%
Overdose - ETOH	2	0.85%
Syncope/Fainting	2	0.85%
Abdominal Pain/Problems	2	0.85%
Not Applicable	2	0.85%
Unconscious	1	0.42%
Dehydration	1	0.42%
Stroke/CVA	1	0.42%
Diabetic Hyperglycemia	1	0.42%
Other	1	0.42%
Diabetic Symptoms (Hypoglycemia)	1	0.42%
Other Abdominal/GI Problem	1	0.42%
Smoke Inhalation	1	0.42%
Overdose	235	0.09%
Alcohol Intoxication	82	34.89%
Poisoning/Drug Ingestion	69	29.36%
Behavioral/Psychiatric Disorder	21	8.94%
Overdose - ETOH	16	6.81%
Substance/Drug Abuse	10	4.26%
Altered Level of Consciousness	7	2.98%
Other Illness/Injury	7	2.98%
ETOH Abuse	5	2.13%
Other	5	2.13%
Traumatic Injury	2	0.85%
Toxic Exposure	2	0.85%
No Apparent Illness/Injury	2	0.85%
General Malaise	2	0.85%
Chest Pain/Discomfort	1	0.43%
Other Abdominal/GI Problem	1	0.43%
Weakness	1	0.43%
Syncope/Fainting	1	0.43%
Pain	1	0.43%
(blank)		0.00%
Stab/Gunshot Wound	204	0.08%
Traumatic Injury	143	70.10%
Not Recorded	21	10.29%
Obvious Death	12	5.88%
Cardiac Arrest	7	3.43%
Behavioral/Psychiatric Disorder	7	3.43%
Not Available	4	1.96%
Not Applicable	3	1.47%
Not Known	2	0.98%
Other Illness/Injury	1	0.49%
Pain	1	0.49%
Poisoning/Drug Ingestion	1	0.49%
Altered Level of Consciousness	1	0.49%
Not Reporting	1	0.49%
Animal Bite	144	0.05%
Traumatic Injury	83	57.64%
Not Available	13	9.03%
Allergic Reaction	11	7.64%
Stings/Venomous Bites	10	6.94%
Not Applicable	6	4.17%
Not Recorded	6	4.17%
Pain	4	2.78%
No Apparent Illness/Injury	3	2.08%
Other Illness/Injury	2	1.39%
Cardiac Rhythm Disturbance	1	0.69%
Not Reporting	1	0.69%
Vaginal Hemorrhage	1	0.69%
Weakness	1	0.69%
Not Known	1	0.69%
Behavioral/Psychiatric Disorder	1	0.69%
(blank)		0.00%

"Dispatch Complaint Report (E3.1)" to "Primary Impression (E9.15)"	Count	Percentage
Burns	143	0.05%
Traumatic Injury	61	42.66%
Not Recorded	38	26.57%
Pain	9	6.29%
Other Illness/Injury	7	4.90%
Not Available	7	4.90%
Other	3	2.10%
Respiratory Distress	3	2.10%
Not Applicable	2	1.40%
Other Cardiovascular Problem	2	1.40%
Inhalation Injury (Toxic Gas)	2	1.40%
Smoke Inhalation	2	1.40%
Chest Pain/Discomfort	1	0.70%
COPD (Emphysema/Chronic Bronchitis)	1	0.70%
General Malaise	1	0.70%
Allergic Reaction	1	0.70%
Behavioral/Psychiatric Disorder	1	0.70%
Abdominal Pain/Problems	1	0.70%
Not Reporting	1	0.70%
(blank)		0.00%
CO Poisoning/Hazmat	114	0.04%
Not Available	26	22.81%
Inhalation Injury (Toxic Gas)	16	14.04%
Poisoning/Drug Ingestion	11	9.65%
Other Illness/Injury	8	7.02%
Not Applicable	7	6.14%
Not Known	7	6.14%
Respiratory Distress	5	4.39%
Toxic Exposure	4	3.51%
Headache	4	3.51%
No Apparent Illness/Injury	4	3.51%
Altered Level of Consciousness	4	3.51%
Not Recorded	3	2.63%
Behavioral/Psychiatric Disorder	3	2.63%
Not Reporting	3	2.63%
Traumatic Injury	2	1.75%
Other Cardiovascular Problem	2	1.75%
Allergic Reaction	1	0.88%
Nausea/Vomiting (Unknown Etiology)	1	0.88%
Other	1	0.88%
Abdominal Pain/Problems	1	0.88%
Obvious Death	1	0.88%
Eye Problem / Injury	98	0.04%
Traumatic Injury	41	41.84%
Other Illness/Injury	14	14.29%
Pain	8	8.16%
Not Available	8	8.16%
Not Reporting	4	4.08%
Other	4	4.08%
Syncope/Fainting	3	3.06%
Altered Level of Consciousness	3	3.06%
Allergic Reaction	2	2.04%
Behavioral/Psychiatric Disorder	2	2.04%
Not Applicable	2	2.04%
Not Known	1	1.02%
Epistaxis (Non-Traumatic)	1	1.02%
TIA (Transient Ischemic Attack)	1	1.02%
Poisoning/Drug Ingestion	1	1.02%
Weakness	1	1.02%
Stroke/CVA	1	1.02%
Other Cardiovascular Problem	1	1.02%
Heat/Cold Exposure	74	0.03%
Hypothermia	14	18.92%
Not Available	12	16.22%
Not Known	7	9.46%
Altered Level of Consciousness	7	9.46%
Hyperthermia	6	8.11%
Not Applicable	4	5.41%
Behavioral/Psychiatric Disorder	3	4.05%
Other Illness/Injury	3	4.05%
Syncope/Fainting	3	4.05%
Not Recorded	2	2.70%
Traumatic Injury	2	2.70%
Hypovolemia/Shock	2	2.70%
Abdominal Pain/Problems	2	2.70%
Stroke/CVA	1	1.35%
Dehydration	1	1.35%
Cardiac Arrest	1	1.35%
Not Reporting	1	1.35%
Weakness	1	1.35%
Alcohol Intoxication	1	1.35%
No Apparent Illness/Injury	1	1.35%

"Dispatch Complaint Report (E3.1)" to "Primary Impression (E9.15)"	Count	Percentage
Urinary problem	69	0.03%
GU-Urinary Problem	24	34.78%
Other	11	15.94%
Weakness	8	11.59%
Other GU Problems	6	8.70%
Other Illness/Injury	3	4.35%
Behavioral/Psychiatric Disorder	2	2.90%
Altered Level of Consciousness	2	2.90%
Other Abdominal/GI Problem	2	2.90%
Sepsis	1	1.45%
Not Available	1	1.45%
Unknown Problem	1	1.45%
Abdominal Pain/Problems	1	1.45%
Pain	1	1.45%
Back Pain (Non-Traumatic)	1	1.45%
Traumatic Injury	1	1.45%
Fever	1	1.45%
No Apparent Illness/Injury	1	1.45%
Migraine	1	1.45%
Overdose - ETOH	1	1.45%
Epistaxis (Nosebleed)	52	0.02%
Epistaxis (Non-Traumatic)	44	84.62%
Traumatic Injury	3	5.77%
No Apparent Illness/Injury	2	3.85%
Other	1	1.92%
Hypertension	1	1.92%
Seizure	1	1.92%
Drowning	29	0.01%
Not Recorded	6	20.69%
Respiratory Arrest	4	13.79%
Traumatic Injury	3	10.34%
Altered Level of Consciousness	3	10.34%
Respiratory Distress	3	10.34%
Behavioral/Psychiatric Disorder	2	6.90%
Other Illness/Injury	2	6.90%
Cardiac Arrest	2	6.90%
Syncope/Fainting	1	3.45%
Inhalation Injury (Toxic Gas)	1	3.45%
Airway Obstruction	1	3.45%
Not Available	1	3.45%
Health & Welfare	22	0.01%
No Apparent Illness/Injury	5	22.73%
Altered Level of Consciousness	3	13.64%
Other	2	9.09%
Weakness	2	9.09%
Pain	1	4.55%
Dehydration	1	4.55%
Diabetic Symptoms (Hypoglycemia)	1	4.55%
Headache	1	4.55%
Other CNS Problem	1	4.55%
Behavioral/Psychiatric Disorder	1	4.55%
Unknown Problem	1	4.55%
Cancer	1	4.55%
Not Available	1	4.55%
Not Applicable	1	4.55%
(blank)		0.00%
Anaphylactic Reaction	19	0.01%
Allergic Reaction	16	84.21%
Seizure	1	5.26%
General Malaise	1	5.26%
Respiratory Distress	1	5.26%
(blank)		0.00%
Electrocution	14	0.01%
Traumatic Injury	4	28.57%
Electrocution	4	28.57%
Not Known	1	7.14%
Not Recorded	1	7.14%
Pain	1	7.14%
Not Applicable	1	7.14%
Diabetic Symptoms (Hypoglycemia)	1	7.14%
Not Available	1	7.14%
MCI (Multiple Casualty Incident)	14	0.01%
Traumatic Injury	8	57.14%
Cardiac Arrest	2	14.29%
Not Available	2	14.29%
Headache	1	7.14%
Obvious Death	1	7.14%
Respiratory Arrest	13	0.00%
Respiratory Distress	3	23.08%
Respiratory Arrest	2	15.38%
Other	2	15.38%
No Apparent Illness/Injury	2	15.38%
Seizure	1	7.69%
Cardiac Arrest	1	7.69%
COPD (Emphysema/Chronic Bronchitis)	1	7.69%
Fever	1	7.69%

"Dispatch Complaint Report (E3.1)" to "Primary Impression (E9.15)"	Count	Percentage
Auto vs. Pedestrian	12	0.00%
Traumatic Injury	6	50.00%
Pain	2	16.67%
Weakness	1	8.33%
Other	1	8.33%
Behavioral/Psychiatric Disorder	1	8.33%
Syncope/Fainting	1	8.33%
Standby	12	0.00%
Behavioral/Psychiatric Disorder	3	25.00%
Poisoning/Drug Ingestion	2	16.67%
Pain	1	8.33%
No Apparent Illness/Injury	1	8.33%
Seizure	1	8.33%
Other	1	8.33%
Traumatic Injury	1	8.33%
Other Cardiovascular Problem	1	8.33%
Other Illness/Injury	1	8.33%
Medical Alarm	11	0.00%
Weakness	4	36.36%
Pain	2	18.18%
Other	2	18.18%
Other Illness/Injury	1	9.09%
Back Pain (Non-Traumatic)	1	9.09%
Behavioral/Psychiatric Disorder	1	9.09%
Industrial Accident/Inaccessible Incident/Other Entrapments (Non-Vehicle)	9	0.00%
Traumatic Injury	6	66.67%
Syncope/Fainting	1	11.11%
Not Available	1	11.11%
Pain	1	11.11%
Altitude Sickness	7	0.00%
Altitude Sickness	3	42.86%
Other	1	14.29%
Other Illness/Injury	1	14.29%
Behavioral/Psychiatric Disorder	1	14.29%
Hypertension	1	14.29%
HAZMAT Standby	6	0.00%
Toxic Exposure	3	50.00%
No Apparent Illness/Injury	2	33.33%
Pain	1	16.67%

"Dispatch Complaint Report (E3.1)" to "Primary Impression (E9.15)"	Count	Percentage
Machine/equipment Injury	5	0.00%
Traumatic Injury	1	20.00%
Other	1	20.00%
Weakness	1	20.00%
Other Illness/Injury	1	20.00%
Pain	1	20.00%
Invalid Assist/Lifting Assist	5	0.00%
Other Illness/Injury	2	40.00%
Respiratory Distress	1	20.00%
Weakness	1	20.00%
Pain	1	20.00%
Intercept	4	0.00%
Pain	1	25.00%
Other	1	25.00%
Chest Pain/Discomfort	1	25.00%
Not Applicable	1	25.00%
Fire Standby	3	0.00%
Abdominal Pain/Problems	1	33.33%
Traumatic Injury	1	33.33%
Smoke Inhalation	1	33.33%
Assault - Sexual	3	0.00%
Sexual Assault/Rape	1	33.33%
Unknown Problem	1	33.33%
Traumatic Injury	1	33.33%
(blank)		0.00%